

Aidan Chao

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SUMMARY

Highly driven, innovative, and detail-oriented college student with a history of academic success. A natural leader that brings passion to my educational endeavors and professional development. Enjoys working with diverse groups to achieve a common goal. Currently seeking an internship where I can apply my problem-solving skills and critical thinking in the field of computer science.

EDUCATION

University of Delaware, Newark, Delaware

Bachelor of Science, Computer Science 3.98/4.00 – Junior Year

Relevant Courses: Systems Programming, Data Structures, Discrete Mathematics, Machine Organization & Assembly Language, Algorithms, Software Engineering, Advanced Web Development, Parallel Computing, Operating Systems, Automata Theory

Key Achievements: Dean's List (4 semesters), UD Trustee Scholarship, Bob Caprio Basketball Scholarship
Projects:

- (1) Used Python to develop basic gaming programs with a graphical interface
- (2) Acquired skills to use C to program a Raspberry Pi to function as a binary clock
- (3) Used Java and the JavaFX library to develop a garden building app that helps people create blueprints of real-life gardens

WORK EXPERIENCE

CSC Global, Wilmington, DE

Desktop Support Intern

June 2021 – August 2021

- Worked on a two-month project to ensure hardware/software installations and moves were ready for the pandemic return to office plan
- Provided tier 2 support for desktop computer operating systems using the latest technologies in a dynamic and fast paced environment
- Delivered timely support, both at the HelpDesk and across campus, and responded to departmental emergencies to minimize data loss and meet critical deadlines
- Collaborated with the Enterprise Technology team to ensure the efficient operation of the organization's desktop work environment

Wegmans Food Markets, Hanover, NJ

Health and Wellness Sales Associate

June 2017 – June 2021

- Maintained the department aesthetic by stocking, facing and merchandising product
- Educated customers on set products to ensure knowledgeable purchases and increase total sales
- Maintained superior customer service in a high-traffic, fast paced environment
- Managed inventory counts to ensure product availability across hundreds of product items
- Trained new employees to successfully carry out everyday tasks in the department

LEADERSHIP AND ACTIVITIES

Lakeland Hills YMCA "Leaders Club" – 4 Year Member

- Organized community service and charity events; participated in leadership seminars

- Led children's fitness workshops

Lambda Chi Alpha Fraternity Chapter Assessment Program (CAP) Chair

- Attended informational seminars, organized and submitted membership information of each affiliated individual to the university to ensure the success and good standing of the fraternity

Peer Tutor – Volunteered to instruct classmates in core curriculum classes

Peer Leader – Coordinated transition plans to help incoming freshman students assimilate into high school

Varsity Basketball Captain - NJAC Conference First Team, All Academic First Team

SKILLS

Python, Java, C, C++, HTML, CSS, Data structures, Git, Algorithms, Microsoft Office, Programming logic, MacOS, Windows, Leadership